

Joe Abbott

From: Joe Abbott <joedabbott@sailingindra.com>
Sent: Tuesday, February 19, 2019 12:22 AM
To: 'attyedkelly@gmail.com'; 'info@cruiseROwater.com'; 'krusso@kfrservices.com'; 'office@ssca.org'
Subject: Ahoy!!

Ahoy there,

My blundering on the SSCA.org website revealed a few unexpected ways to see things maybe unintended. Public access to the coveted Membership Directory and direct access to the low level display of the Public website directory folder full of downloadable files. I purposely accessed these numerous times in hopes it would create a strong wake (security event log entries) that whoever be on duty could fathom it or if not detected, determine the presence of idlers, landlubbers, or sand crabs. After sipping some grog and catching a few winks, I rechecked the nefarious website links and found that my recently found booty had gone awry. Aye, but that be a good thing. Someone was standing watch, issued the call to quarters, mustered the crew, and sealed the breach. Alas, the actions of the stout, saved me from having to send an urgent communique to raise the alarm to the Old Man at the helm.

Before yee be break'in yar arm patting yourselves on the back for yar heroic deeds in sealing the breach and saving the ship, one needs to ponder the why-fors – those versed in seamanship knoweth the value of a good shakedown and that be missing here – things need to be squared away.

The publically open links to the Membership Directory and the Public directory folder and its contents indicate a lack of fundamental computer and website development practices. Another example of this is the SSCA Facebook post about an SSCA.org website broken link. [At SSCA website headings, About SSCA, SSCA At a Glance, What are the benefits of SSCA membership? It has a text link labeled "Sample Commodores' Bulletin". When selected it does not display a sample Commodores' Bulletin – it displays the Login page. Any chance this can be corrected?] Read the responses to this post – one says it ain't broke and another says it was fixed – it was not fixed and I cajoled Richard Boren in confirming this. To this day, a very simple issue like a broken link is not fixed – question yourselves as to why.

Your website and reported issues with it lack disciplined testing from the view of the general public and as a member – you cannot emulate or test a website or reported problem with it from the same office or work computer that grants you privileges as a result of your logon credentials. You definitely can't objectively duplicate the issue if you're logged onto the site as a member and the problem is reported from a non-member. My unheeded advice to check the issue on a cell phone with internet app was not followed, until Richard listened and acted upon my pleas and confirmed the same issue. Most probably thought my reported issue was due to my own ineptitude but in this case it is not. Your entire website needs a through shakedown and it's to your benefit if you do it. Each and every navigation option and selectable link needs to be confirmed it does what it was intended to do, and only that. The content in many areas on the site

need updating and modification to create the Best first impression to the general public. You should also clearly identify if an issue is found where and who to report it to.

A few specific examples follow:

At SSCA website headings, About SSCA, SSCA At a Glance, What are the benefits of SSCA membership? It has a text link labeled "Sample Commodores' Bulletin". When selected it does not display a sample Commodores' Bulletin – it displays the Login page. Any chance this can be corrected?

On SSCA website, Projects and Initiatives, Concerned Cruiser Committee, 2017 Legislative Session Updates, all the dates listed (1-30-2017, 2-16-2017, 2-24-2017, 3-3-2017, 5-3-2017) that link to a PDF file are inoperative. When selected they open a new SSCA website Home page and display a pop-up text message box ERROR message "The requested page was not found". Any chance this can be corrected?

Text links labeled "SSCA Bylaws", "Articles of Incorporation", and "Policy and Procedure Manual" when selected opens up a new Login page. The message "The page you requested is available to members only - please login" is NOT displayed – were these selections to be public accessible or restricted to members?

Text links labeled "Board of Directors Meeting Minutes", "Annual General Meeting Minutes", and "Financial" display the Login page with message "The page you requested is available to members only - please login". This appears to function properly.

On SSCA.org page "The SSCA Foundation" text links "Foundation Articles of Incorporation" and "Foundation Bylaws" when selected opens up a new Login page. The message "The page you requested is available to members only - please login" is NOT displayed – were these selections to be public accessible or restricted to members?

On SSCA.org page "The SSCA Foundation" text link "Foundation Minutes" opens up a page labeled "Document Library" with a directory file tree. Do not believe this was the desired outcome. From the Document Library directory file tree, can navigate and download everything available.

On ABOUT SSCA, Projects and Initiatives, Clean Wake Projects, section "Sail Fest" has link <http://www.zihuasailfest.com/> which displays "The requested URL /zihuasailfest.com/ was not found on this server.". Link should be updated to website <https://porlosninos.com/zihuatanejo-sailfest/> or Facebook page "<https://www.facebook.com/Sailfest-Zihuatanejo-151383761645873/>".

On ABOUT SSCA, Projects and Initiatives, Clean Wake Projects, section "Help Research Sargassum Weed Infestation in the Atlantic and Caribbean" text link labeled "this article" with link https://ssca.org/media/attachments/compass_online_09-17_Conover.pdf displays ERROR text box with message "The requested page was not found".

On ABOUT SSCA, Projects and Initiatives, Clean Wake Projects, section "Monitoring Radiation in the Pacific" text link labeled "READ MORE" with link https://ssca.org/media/attachments/SSCA_CleanWake_Radiation.pdf displays ERROR text box with message "The requested page was not found".

On ABOUT SSCA, Projects and Initiatives, Heading South, paragraph heading "What Comes Next?" text link labeled "Sample" with link https://ssca.org/media/attachments/Heading_South_proposal_and_outline.pdf displays ERROR text box with message "The requested page was not found".

On Membership Benefits, paragraph heading "Cruising Stations" text link labeled "membership directory" with link https://ssca.org/content.aspx?page_id=740&club_id=710182 displays the "SSCA Directory" and all functions are available to the public.

As I review other SSCA.org pages and spot an error, I will take note of it and notify you.

Next issue, as a general public member of the SSCA Facebook group, I have observed a "few" things. There are issues and opportunities present, but is anyone "standing watch" and harvesting them. If you don't know or don't see what I have observed, let me know, and I'll provide you with specifics.

Lastly, you don't know anything about me or my motivations. I can only assure you my intentions are honorable and aim to further your SSCA goals. My involvement was sparked as a result of the recent squabble that resulted in the non-sanctioned SSCA member's website. If you need a personal reference to ease any apprehensions, Dave & Sherry of Soggy Paws know me but I wouldn't trust a word they say - [Scoundrels and scurvy dogs be thee that betray the mono-hull traditions and lower their character, integrity, and honor to make way on an over glorified floating raft called a pussy cat (catamaran) – pun intended!]

The night has risen and reveals a brilliant moon with nary a cloud in sight, the stars are glistening and sparkling like diamonds in the sky, the heat and humidity of the day is broken as the gentle cool south Pacific ocean breeze cools all in its way. Time to grab some grog, sit under the umbrella of beauty, and contemplate the mysteries that confound us all, before heading in to catch a few winks. They do say, "It's more fun in the Philippines" for a reason.

Bye your leave,

Joseph Abbott

SV Indra